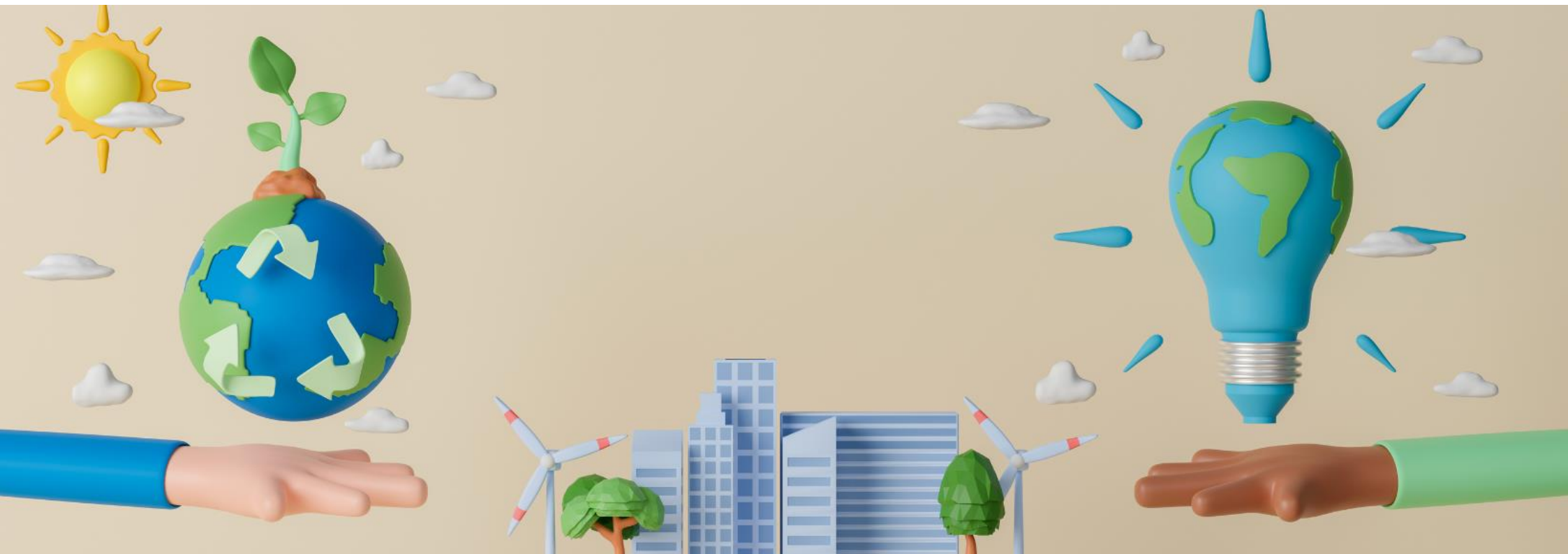


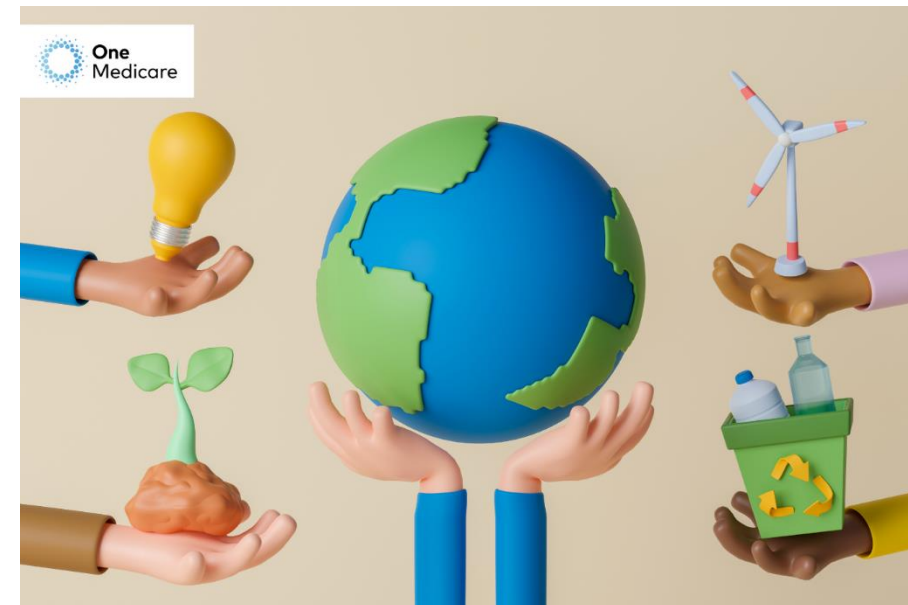
Environmental Action Plan 2024 to 2028

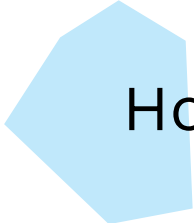


Introduction

Our Environmental Action Plan 2024 to 2028 maps out five years of activity to manage, monitor and continually improve OneMedicare's environmental impact.

The Plan works alongside our ISO 14001 Management System Handbook, our suite of Responsible Business policies and the wider OneMedical Group Business Strategy.





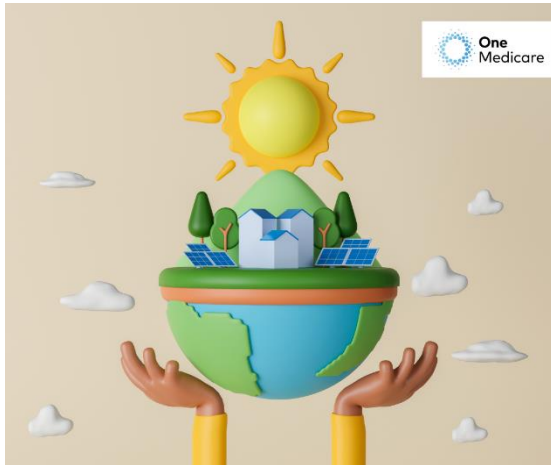
How sustainability fits into OneMedical Group



We have a growth mindset and an innovative growth culture. We make positive and sustained improvement to health and wellbeing in our communities. We invest to ensure we are a strong and sustainable business, and have a positive impact on our people, on society and the environment. We lead by example.



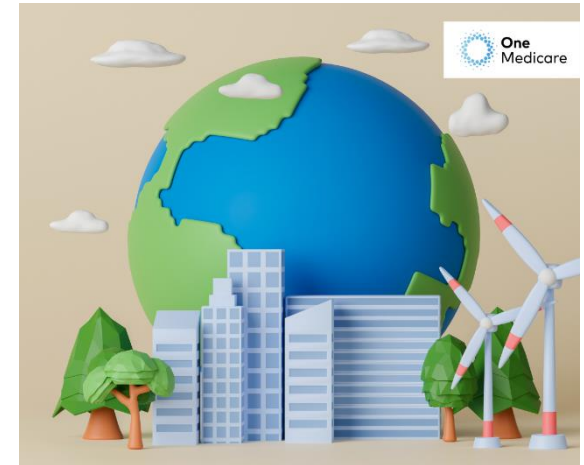
Our Enviromental Policies



Responsible Business



ESG Governance



Environmental

Our Commitments



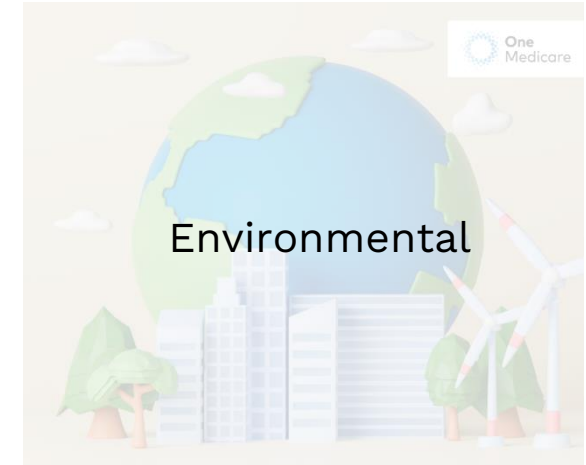
Operating in an open and transparent way, always considering the positive and negative impacts on the people we work with and for, and the communities and locations in which we work.



Engaging and educating our employees and stakeholders so that we all aware of the day-to-day factors which contribute to our carbon footprint and that negatively and positively affect the environment.

Working in line with best practice under internationally recognised standards such as ISO 14001 (Environmental Management Systems) including supply chain audits, and internally and externally reporting on our impacts.

Understanding, measuring and monitoring, our carbon footprint, what elements we can control and what we can influence, and in so doing, being a more responsible user of carbon-emitting products, services, and ways of working.



Reducing our carbon footprint by 10% year-on-year for the next five years with a view to reaching Net Zero by 2045.

Increasing our use of environmentally friendly goods by supporting the NHS Plastic Pledge to reduce single-use plastic 5% year-on-year for the next five years.

Reducing our business mileage by 5% year-on-year for the next ten years.

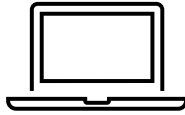
Working with our supply chain to ensure we are procuring from like-minded responsible businesses with environmentally-friendly products, services, and ways of working.

Annual Activity

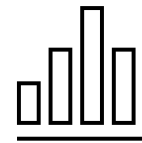
Monthly



Internal bulletin



Intranet articles



Data gathering



Legal requirements

Quarterly



Management review



Site audit



Green Team meeting

Annual



Carbon footprinting



ISO 14001 audit



Annual report



One Medicare

What we measure and report

2024	2025	2026	2027	2028
Carbon production across GHG Scopes 1-3	Carbon production across GHG Scopes 1-3	Carbon production across GHG Scopes 1-3	Carbon production across GHG Scopes 1-3	Carbon production across GHG Scopes 1-3
Requirements in line with legal compliance	Other Greenhouse Gas Emissions across Scopes 1-3	Other Greenhouse Gas Emissions across Scopes 1-3	Other Greenhouse Gas Emissions across Scopes 1-3	Other Greenhouse Gas Emissions across Scopes 1-3
Supplier credentials	Requirements in line with legal compliance	Requirements in line with legal compliance	Requirements in line with legal compliance	Requirements in line with legal compliance
	Supplier credentials	Supplier credentials	Supplier credentials	Supplier credentials

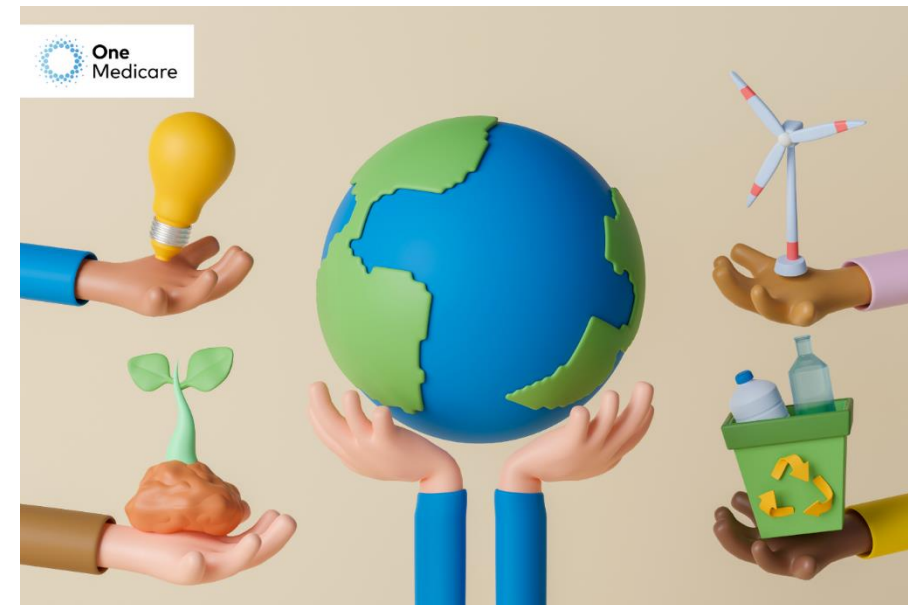
Stakeholder engagement

Communication with internal stakeholders:

- Company intranet
- Training and induction
- Service Performance Meetings
- Management reviews
- Newsletters
- Green Team meetings

Communication with external stakeholders:

- Website
- Social media
- Press releases
- Reports
- Meetings and networking
- Screens at services
- Posters/leaflets where needed (accessibility etc.)





Patient education themes

2024	2025	2026	2027	2028
Travel	Net Zero	Air pollution	Net Zero	Medicines
Digital access	Medicines	Suggestions	Travel	Digital access
Carbon Footprint	Carbon Footprinting	Carbon Footprinting	Carbon Footprinting	Carbon Footprinting
Winter Safety	Walking/Fitness	Recycling	Walking/Fitness	Summer Safety

Plan to reach Commitments: 2024 to 2028

We will continually review and plan ahead each year.

2024	Who	By when?	2025	Who	By when?
ISO 14001 and ISO 9001 accreditation	Sustainability	July 2024	Shift to online corporate inductions and localised on-boarding	HR L&D Comms	January 2025
Manager training on ISO 14001 and ISO 9001	L&D Sustainability	July 2024	Work with landlords to further access our data	Sustainability Finance	February 2025
Baseline full preferred supplier list audit	Sustainability Finance	July 2024	Internal training around greener procurement	L&D Sustainability Finance	April 2025
Internal energy usage campaign	Sustainability Comms Finance	August 2024	Switch It off internal campaign	Sustainability Comms	May 2025
Internal digital-first travel campaign	Sustainability Comms Finance	September 2024	Internal focus on printing reduction	Sustainability Comms	June 2025
Internal reduction in emails sent	Sustainability Comms	October 2024	All service audit by Property Team	Property	September 2025
External sustainability engagement campaign	Sustainability Comms	October 2024	Sustainability event for stakeholders	Sustainability Property	October 2025

Get in touch

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V.1 May 2024

